

# 5. Exclusions and Exceptions

## 5.1 Force Majeure

- Refunds are not granted for disruptions caused by factors outside of our control, such as internet outages or server downtime due to natural disasters or external attacks.

## 5.2 Beta Features

- Purchases of items or features marked as “Beta” or “Experimental” are made at your own risk and are non-refundable.

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