

# 2. Non-Refundable Purchases

## 2.1 Used or Consumed Content

- Refunds are not granted for virtual items or Credits that have been partially or fully used in the game.

## 2.2 Special Offers and Promotions

- Items or Credits purchased during special promotions or sales are not eligible for refunds.

## 2.3 User Errors

- Refunds are not available for accidental purchases, incorrect selections, or buyer's remorse.

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