12. Contact Information

If you have any questions, concerns, or feedback regarding these Terms or the Services, you can reach out to us through the following channels:

12.1 Email

- **joao[at]cosmocrafter.net**

For general inquiries, technical support, or account-related issues.

12.2 Mailing Address

- **N/A**

For formal correspondence, including legal notices or requests.

12.3 Customer Support

- Visit our **Discord** for FAQs, troubleshooting guides, and live support options.

12.4 Response Times

- We strive to respond to all inquiries within 2-5 business days, depending on the nature of your request.

12.5 Reporting Violations

- To report a violation of these Terms, including prohibited activities or intellectual property concerns, please use our dedicated reporting form at **joao[at]cosmocrafter.net**.

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